THSP

JOB DESCRIPTION

Job Title:	Health & Safety Consultant
Department:	Consultants
Location:	Field-based, customer-facing role covering Bedford, the MK42 area and the surrounding region
Responsible to:	Health & Safety Consultant Team Leader or Consultant Manager
Authorities / Accountabilities:	Accountable for delivering high-quality consultancy services, maintaining professional standards and representing THSP's interests across customer relationships including: • Accountable for maintaining strong professional relationships with customers and acting as a trusted advisor and representative of THSP within the region. • Authorised to provide health and safety guidance, recommendations and risk-based advice within the scope of competence and professional qualifications. • Accountable for producing timely, accurate and professional reports, documentation and records following customer visits and consultancy activities. • Authorised to challenge unsafe practices, behaviours and activities where necessary, providing constructive recommendations to support improvement. • Accountable for maintaining professional standards, continuing professional development and operating in accordance with THSP policies, procedures and values. • Authorised to represent THSP at customer meetings, networking events, exhibitions and industry forums, acting as an ambassador for the business and its services. • Accountable for working collaboratively with internal teams to ensure customers receive a consistent, high-quality experience and appropriate support.
Job Purpose:	As a Health and Safety Consultant, you will be responsible for delivering high-quality health and safety consultancy services to a portfolio of THSP customers across Bedford, the MK42 region and surrounding areas. You will build trusted customer relationships, provide practical and commercially focused advice, help clients meet their legal and organisational responsibilities, and support them in creating safer workplaces. Alongside consultancy delivery, you will act as a visible representative of THSP within the local business community, identifying opportunities to strengthen customer relationships, promote THSP's services and contribute to business growth. You will work closely with customers and internal teams to resolve issues, deliver value and ensure an excellent customer experience.
Key Responsibilities:	You will build trusted customer relationships, represent THSP at networking and industry events, deliver presentations and training within your competence, and contribute to initiatives that support the continued growth of the business. Key responsibilities include: • Conduct health and safety audits, inspections and consultancy visits across a varied customer base • Produce clear, practical reports with commercially sensible recommendations • Build trusted relationships with customers and provide proactive health and safety advice • Attend customer meetings and provide clear, professional support across a range of sectors

	• Help customers meet their legal duties, reduce risk and prevent harm through advice that works in the real world. • Represent THSP at networking events, exhibitions, trade associations and industry forums across the region • Deliver presentations, toolbox talks and training sessions within your areas of competence • Act as a professional ambassador for THSP, representing our values and services with credibility • Support business growth through strong relationships, local engagement and identifying where THSP can provide further useful support • Contribute to marketing by sharing useful event updates, case studies, practical insights and customer success stories • Work closely with colleagues to support customer retention, strengthen relationships and grow the business • Develop tailored safety plans, policies and supporting documentation that customers can use in practice
Company Culture, Values and Standards:	Always represent the best interests of THSP and uphold our values of transparency, innovation, commercial excellence, and strong relationships. Actively engage in Employee Ownership Trust (EOT) forums and initiatives, shaping the future of our business as a co-owner. Demonstrate a commitment to our employee-owned culture, where everyone contributes to and benefits from company success.